



By Email

5th July 2024

To: Senior Executive Officers of Authorised Firms
Principal Representatives of Representative Offices
Senior Officers and Audit Principals of Registered Auditors
MLROs of Designated Non-Financial Businesses or Professions (DNFBPs)

Re: System upgrade to the DFSA ePortal

The purpose of this letter is to inform you of the DFSA's upcoming system upgrade to the DFSA ePortal which will take effect on 8th July 2024.

The DFSA ePortal will now serve as a single unified login page that will host the DFSA's online forms and the Electronic Prudential Reporting System (EPRS) where regulatory returns submissions are made. Both the online forms and the EPRS are used by firms to meet certain obligations under the DFSA Rulebook and other applicable laws.

The DFSA has been diligently working to enhance your user access to the DFSA ePortal including, among other things, enhancing cybersecurity measures. This is in line with the DFSA's digitalisation objectives and security requirements. The upcoming system upgrade will focus solely on user access improvements and security enhancements. It will not impact the underlying regulatory returns and online forms nor will it impact any data currently saved. Additionally, the system upgrade will not impact any user rights within online forms and ERPS.

While your user login experience will not change significantly as a result of the system upgrade, there will be some minor adjustments to the login steps. The details of the new login steps may be found from the user guide via this [link](#).

If you have any questions in relation to this letter, please contact us using the DFSA Supervised Firm Contact Form found on the [DFSA ePortal](#). Further, if you encounter any login issue after the system upgrade, please use the [general enquiry](#) section found on the DFSA webpage.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Justin Baldacchino', is written over a light blue horizontal line.

Justin Baldacchino
Managing Director, Supervision