



1 July 2024

By Email

To: Senior Executive Officers (SEO) of Authorised Firms

Re: Artificial Intelligence Survey

Dear SEO,

The DFSA is conducting a survey to gain an understanding of the adoption, use and governance of Artificial Intelligence (AI) within the DIFC by Authorised Firms.

The survey is focused on:

- the types of AI being used by Authorised Firms and the extent of its adoption;
- the drivers and blockers to the use of AI; and
- the governance arrangements that Authorised Firms have established in overseeing the use of AI within their organisations.

Following the survey, the DFSA will continue to engage with Authorised Firms to understand how we can support the safe and responsible adoption of AI in financial services.

We would be grateful if you could complete the survey which can be accessed via the [DFSA ePortal](#) under "Online Forms". The survey is titled "Artificial Intelligence Survey". Please submit your response by no later than **22 July 2024**.

If you have any questions in relation to this letter, please contact us using the DFSA Supervised Firm Contact Form found on the DFSA ePortal.

Thank you in advance for your co-operation and for taking the time to complete the survey.

Your sincerely,

A handwritten signature in black ink, appearing to read 'Justin Baldacchino', is written over a light blue horizontal line.

Justin Baldacchino
Managing Director, Supervision

Cc: Compliance Officers